University Dental Associates

Turns to MD Technology Services For A Reliable and Cost Effective Offsite Backup Solution

With the successful deployment of digital technology and practice management software, University Dental Associates has generated a large amount of information to store and manage, including patient records, X-rays, financial data, and office documents.

Practice Overview

With five office locations throughout the Chicagoland area, University Dental Associates offers the best possible dental care by staffing a team of highly competent dentists in more than eight different specialties and providing individualized state of the art dentistry.

Challenge

University Dental Associates understood the importance of storing critical information for HIPAA compliance and most importantly, for disaster recovery, but as the practice grew, it found itself needing a more viable and cost effective backup solution. Originally, tapes were used for nightly backups but this required someone at each office to consistently rotate the tapes and to be taken offsite on a regular basis. The possibility of human error or neglect was too much of a risk factor. In addition, the tapes were reaching full capacity from the increasing amount of digital information being stored on the servers.

Solution

MD Technology Services LLC developed a solution for University Dental Associates which automates the data backup process for all of its five office locations. Using Remote Backup software installed on all five servers, all data is securely backed up on a nightly basis over the internet to a Dell storage system housed at a secured data center. This data center offers redundant power and connectivity, ensuring 24x7 data restoration. All backup data is now centralized and easily managed.

In addition to the backups, MD Technology Services LLC is contracted to manage all IT functions for University Dental Associates which includes remote monitoring, network security, and server/client updates.

With multiple dental office locations, our staff relies heavily on the use of digital equipment and patient management software. This requires us to have a fast, reliable and secure computer network in place. Not only has MD Technology Services accomplished this for us, we have the peace of mind that our computers, network and patient data are fully protected and taken care of - as if we had someone on staff full-time. We couldn't be happier with their professionalism, experience, and a touch of personal care.

- Tina Kurzrock, Office Manager, University Dental Associates

For More Information

For more information on MD Technology Services LLC solutions, visit the Web site at: http://www.mdtsllc.com
For more information on University Dental Associates, visit the Web site at: http://www.universitydentalassociates.com

MD Technology Services LLC is focused on providing cost effective and reliable IT solutions to its customers. Members average over 15 years of experience in server, network support, and design.
We try our best to make sure that the customer has the best solution to meet their IT needs.